PORTALGUARD®

Your Ideal Identity Solutions Experience!

WHY PORTALGUARD

Learn how PistolStar's PortalGuard® is Your Ideal Identity Solution!

Dedicated Services   Innovative Solutions   Proven Value

TABLE OF CONTENTS

Why PortalGuard?

When it comes to web application security, there is definitely a need to invest in a user authentication solution that will increase security without negatively impacting the end users. PortalGuard provides an all-in-one solution that gives you the flexibility to customize for usability and increase the security within your environment at the same time.

With PortalGuard's all-in-one solution in place, power is given to the end users with Self Service Password Reset (SSPR), reducing helpdesk calls. Productivity is increased with PassiveKey, PortalGuard's transparent, second factor, Time-based One-Time Password (TOTP). With these options and our no per user cost product, the return on your investment will be seen within weeks of deployment.

There are many apps/portals where the need for stronger authentication arises: cloud apps, web apps, vendor built portals, SaaS providers, etc. Below is a detailed description of how our product works/looks within each of these apps/portals. Also included in this document is a layout of our company, process, and technical support.

Our Licensing

- Flat server pricing model
- No per user costs, unlimited applications
- Upgrading to the licensed version is easy; just change the trial key to the gold version key

Our Deployment

- No additional professional services required
- No Application Programming Interface (API) needed
- No need to buy additional hardware, leverage your existing IIS server or virtual machines
- No mandatory training

Our Support:

- No hidden professional service charges
- We are here to serve you; we are not satisfied until you are
- The people that support the product are the same people who developed the product
- No third party technical support

Our Professional Services

PortalGuard also offers tailored authentication: software products and services that fit with your unique environment if the base product feature does not exactly meet your needs. This allows for optimized authentication processes and helps address requirements for enhanced usability, security, auditing, and compliance.

Our team of expert professionals helps tailor your all-in-one authentication to meet your environment's specific needs. The team here at PortalGuard understands that a "one-sized-fits-all" solution set is not for everyone, making us the perfect fit for any environment.

PORTALGUARD®

How We're Different

Our Solution Set:

- All-in-one, integrated authentication solution, with easy integration that includes:

    - Two-Factor Authentication (2FA)

    - Self Service Password Reset (SSPR)

    - Single Sign-On, SAML IdP (SSO)

    - Contextual Authentication

    - Password Management

    - Password Sync

- Flexible authentication solutions are configurable by user, group, or organizational unit.

- Easy segmentation, allowing you to set different requirements for employees, contractors, suppliers, and vendors with independent directories

- Eight flexible, 2FA methods, ensuring there will be an authentication method that fits your users' needs.

- PassiveKey: PortalGuard's PassiveKey transparently leverages the end-users device, generating and sending the TOTP without prompting the user. PassiveKey creates a computer-generated token on your device; this streamlines and secures the login process for both http-based applications and VPN clients.

- Two-Factor Authentication enabled Self-Service Password Reset

- 2FA for VPN: PortalGuard's built-in RADIUS server allows easy integration with all major firewall vendors including Cisco, Juniper, Palo Alto, Check Point, and Citrix.

- Seven authentication combinations to choose from

    - Password and Knowledge-Based Authentication (KBA)

    - Password and Two-Factor Authentication (2FA)

    - Password and Internet Protocol (IP)

    - Password and User's Geolocation

    - Password and Registered Device

    - Password and Time of Day

    - Password and No Unsecure Wi-Fi Access

- Use any LDAP compliant or custom SQL user directory.

- Audit compliance reporting, allowing you to also archive user authentication activity

- Custom branded login screens, allowing for company branding

- Bundled solution set, no need to pay extra for more functionality

- Add SSPR to any of your existing applications with Sidecar. For example, Citrix integrates easily with SSPR through Sidecar using the networking protocol RADIUS.

- PortalGuard Desktop: Allow users to reset forgotten passwords right from the operating system's login screen. Also, the administrator may request users to enroll for SSPR (e.g. challenge answers, mobile phone, etc.) before reaching their windows desktop. The PortalGuard desktop can also require 2FA for the windows login.

PORTALGUARD®

INFORMATION EXCHANGE

- Identify Needs (15min)
- Technical Demo **&** Questions (45 min)
- Request Quote

YOUR POC INSTALL

Step by step guided install with a PortalGuard Expert

- Aquire Trial Key
- Set Up Connection with your Active Directory
- Configure PortalGuard Features

## IN-HOUSE TESTING

Average Trial Time: 4 weeks

- Test the power of PortalGuard
- Verify User Scenarios, Configurations, and PortalGuard Features
- Feature call-out emails from support team

PURCHASING PORTALGUARD

- Payment options: Purchase order, wire transfer, credit card
- Transition from the Trial Key to the License Key with one click
- We don't stop working until you are comfortable with PortalGuard

YEARLY TECHNICAL SUPPORT

- Have an issue; one of our in-house technicians is there to help.
- Customer checkup: Monthly email and quarterly call.

YEARLY
TECHNICAL
SUPPORT

PURCHASING
PORTALGUARD

IN-HOUSE
TESTING

POC
INSTALL
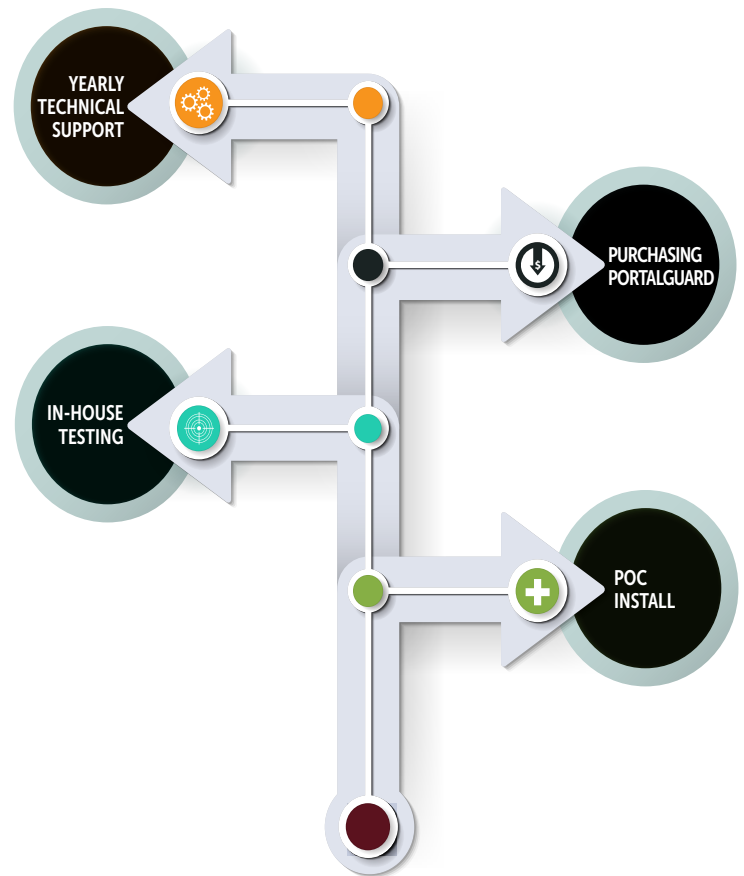
**INFORMATION EXCHANGE
WITH PORTALGUARD EXPERT**

Visit
PortalGuard's
Blog

"PortalGuard provides our students, faculty, and staff a convenient self-service password management system. Straightforward to get set up and running, and their customer support is very responsive."

Terry, Dalton State College

PORTALGUARD®

LEARN MORE!
603.547.1212 • info@portalguard.com